

Education Criteria for Performance Excellence Project

EdPEx200 9th Edition 2021

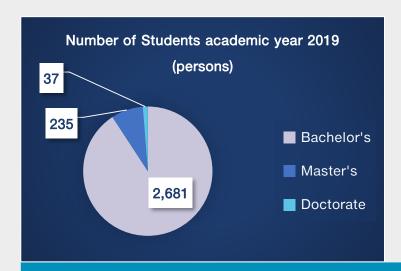
Faculty of Management Sciences,
Prince of Songkla University



Curriculum & Services

4 Undergraduate Degrees

- 2 Bachelor's of Business Administration (6 majors)
- 1 Bachelor of Accountancy
- 1 Bachelor of Public Administration



Total students at all levels: 2,953

6 Graduate Degrees

- 3 Master's of Business Administration
- 1 Master of Accountancy
- 1 Master of Public Administration
- 1 Doctor of Philosophy





Curriculum & Services (continued)

Service Guidelines

Research



Academic Services

to the conditions of the funding source.

Take problems from the southern regions as research challenges.

Publish in academic journals

Utilize it to solve community and social problems.

Service Guidelines

Training

Consulting

Become a License Examination Center



Vision, Mission and Values

Vision

"the national leading educational institution in management"

Mission

Cultivating graduates, executives and entrepreneurs with leadership skills and digital creativity for the benefit of mankind. The curriculum and research activities are accredited according to international standards, developed in innovation management and academic services to drive the community and society towards sustainable development.

Values

PRIDE





Personnel

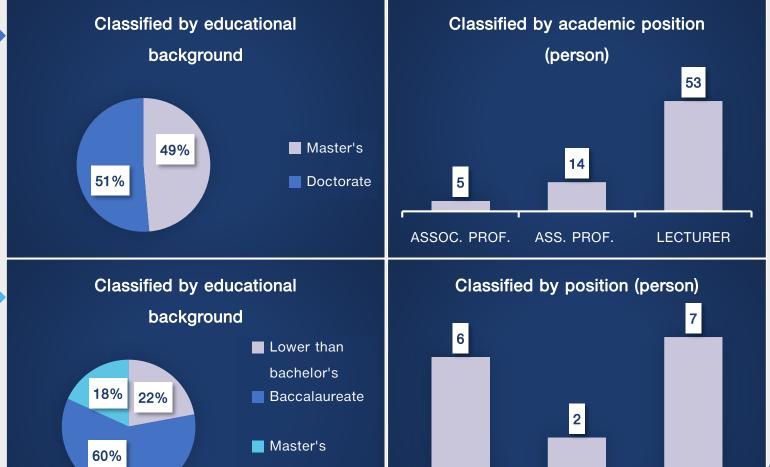
Academic Staff

Total of 72

people

Support Staff

Total of 77 people



PROFESSIONAL

SPECIALIST

EXPERIENCED



Cooperation **Partnerships**





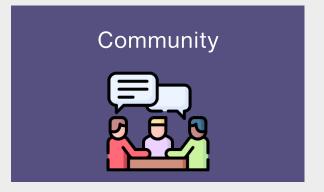
Management Education

National and abroad educational institutions MOUs (e.g., Middlesex/ Nottingham, BSNT)

Internship/cooperative education

Research

Educational institutions MOUs (e.g., CMU, TRBS-NET)



Academic Service

Business and Government organizations MOUs (e.g., Government Savings Bank SAO., OSMEP., Tesco Lotus)



















Comparison



A university with a regional service mission and a vision to be accredited to international standards (i.e., AACSB).

- Faculty of Business Administration and Accountancy, Khon Kaen University
- Faculty of Business Administration/Faculty of Political Science and Public Administration, Chiang Mai University



2

Accredited universities with international education quality in Thailand

- Faculty of Commerce and Accountancy, Thammasat University
- Faculty of Commerce and Accountancy/Faculty of Political Science,
 Chulalongkorn University



Organizational Leadership

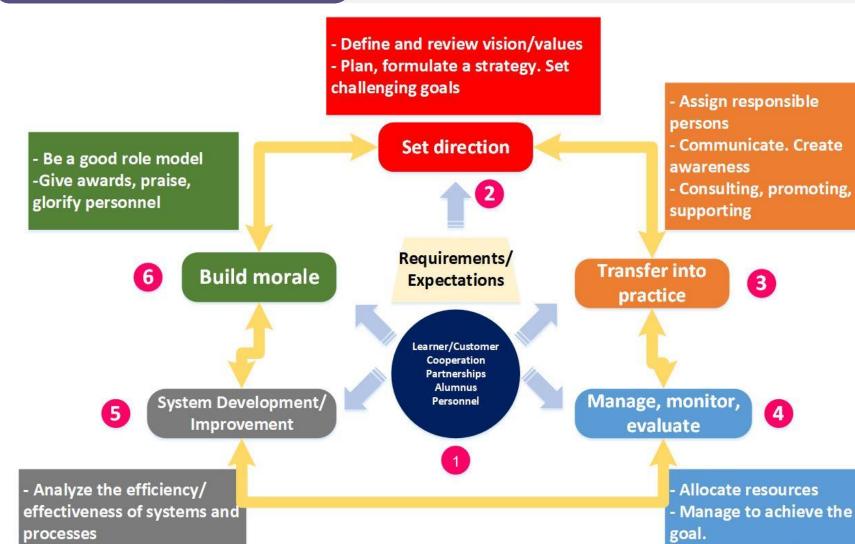
Develop, improve system/

process

FMS Leadership System

- Follow-up, evaluation,

cycle time









Professionalism

- 1. Punctuality
- 2. Responsible for the work received
- 3. Honor/respect others
- 4. Dress modestly
- 5. Have a positive attitude towards work
- 6. Have the ability to transfer knowledge

Research

- 1. Inquisitive, likes to observe or ask questions.
- 2. Plan systematic work to achieve the goal.
- 3. Have critical thinking to bring about a specific work method to work reasonably
- 4. Have the ability to search for information
- 5. Have new ideas in the work process to solve the problem.

Integrity

- 1. Be honest
- 2. Be just
- 3. Stand up for what's right

Diversity

- 1. Work with a wide range of people, cross the line
- 2. Listen to the opinions of others
- 3. Apply a wide range of knowledge to work development
- 4. Capable of personal growth

Excellence

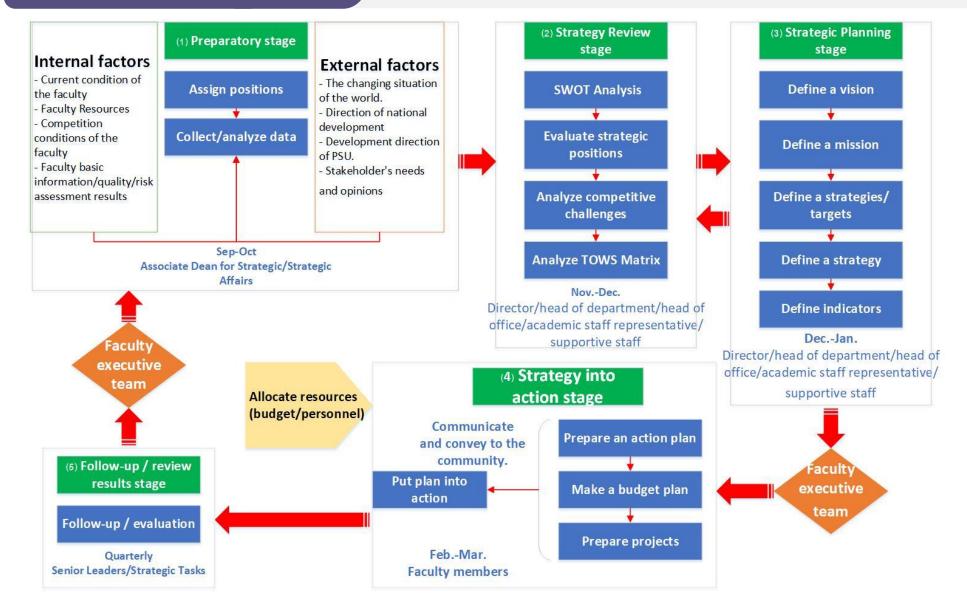
- 1. Appreciate one's own potential
- 2. Develop quality and adjust processes towards good/best practices.
- 3. Work proactively

Desirable Values and Behaviors



Strategy

FMS Strategic Planning Process





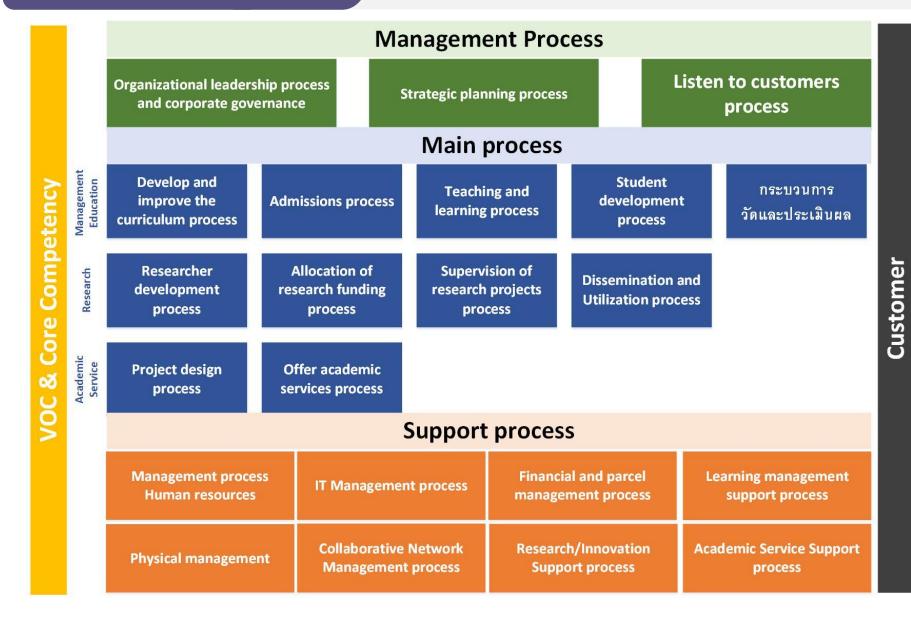






Strategy

FMS Work Process System

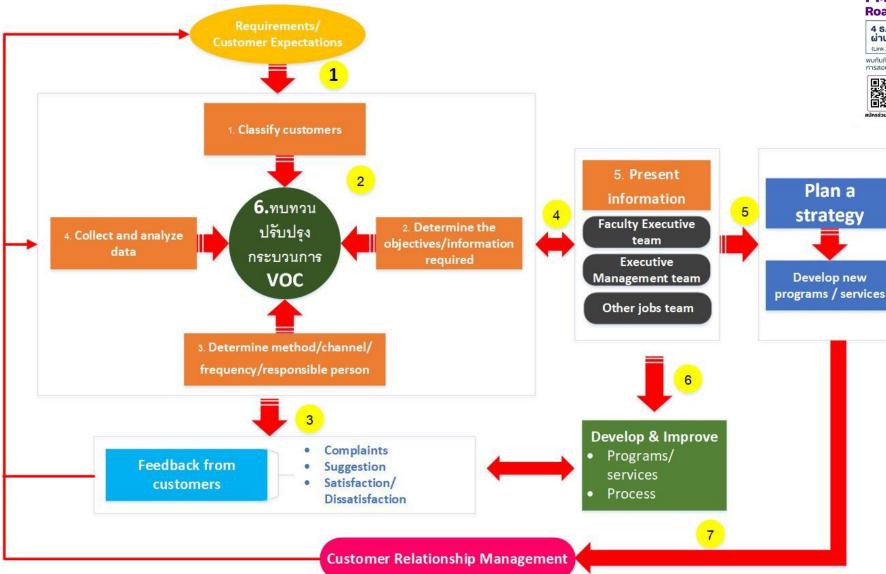


Vision/Mission/Core Value



Customers

FMS CRM System



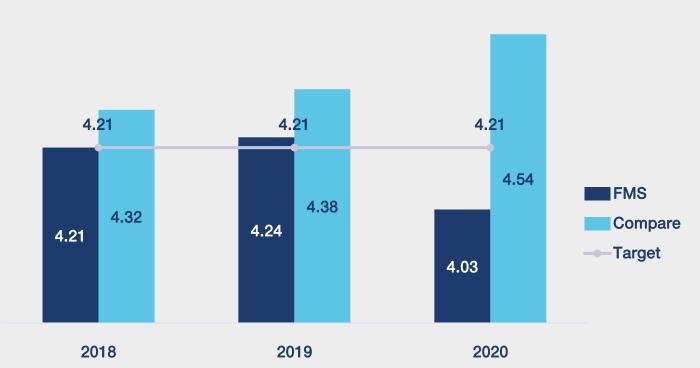








Satisfaction of Academic Service Recipients



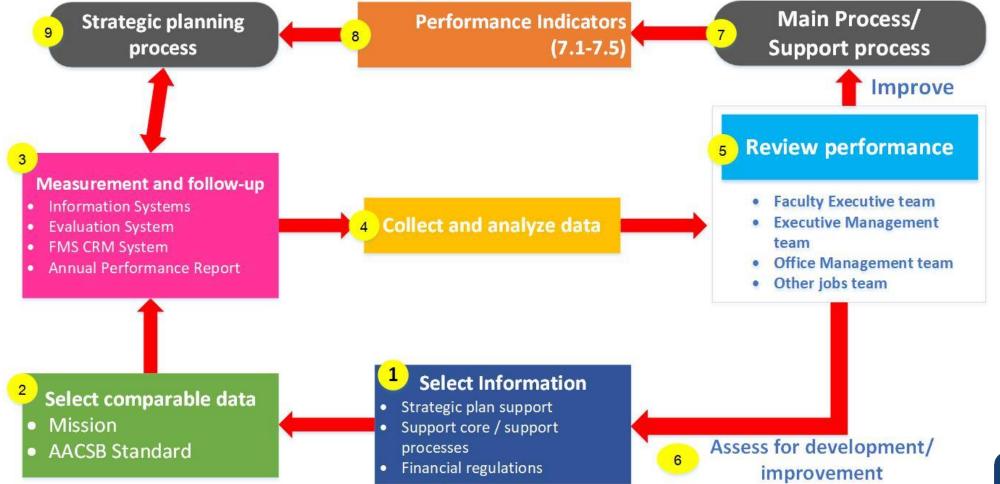






Measurement Analysis

FMS Performance Measurement System





Measuring and Comparing Performance

Overall Success

Strategic indicators/rankings of faculty and university are higher.

Action Plan Indicators

Key Process Indicators

Support Process Indicators

Financial Status

Daily Operations

Accumulated earnings.

Budget spending.

Review Strategic Plan

Review Action Plan

Update Foundational Procedures

Update Supportive Procedures

Plan finances / Seek for funding



Personnel

Manpower Management

(1) Need analysis according to the mission



(2) Competency assessment Personnel competency

Science results

Francisco Resul

- TOR/LU
- Number of programs
- Qualifications of the teacher leading the program
- Number of Thesis/Dissertation Advisors per Graduate Student
- FTEs
- Teaching workload



(4) Revise the workforce ratio



- Strategic Objectives
- Educational Qualifications
- Qualification criteria for the teacher leading the program
- AACSB Benchmark
- History of research
- Professional criteria in some courses



(3) Comparison of the required workforce framework of the faculty and the university





Personnel Outcomes

Percentage of full-time instructors with doctorate degrees to all full-time lecturers







Percentage of full-time instructors with academic titles per total number of full-time lecturers





Operating system

FMS Core Process

Management Education

Development and improvement of programs

Admissions

Management of teaching and learning

Student development

Measurement and Evaluation

Research

Researcher development

Allocation of research fundings

Supervision of research projects

Dissemination and utilization

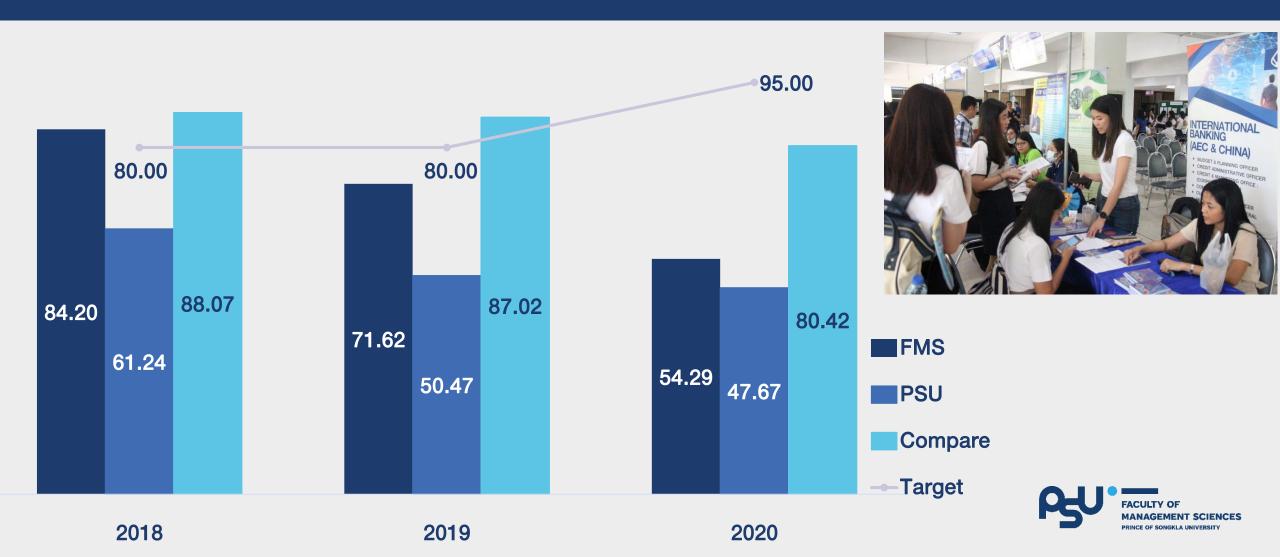
Academic Service

Project design

Offer academic services



Undergraduate graduates who have a job or are self-employed within 1 year upon graduation



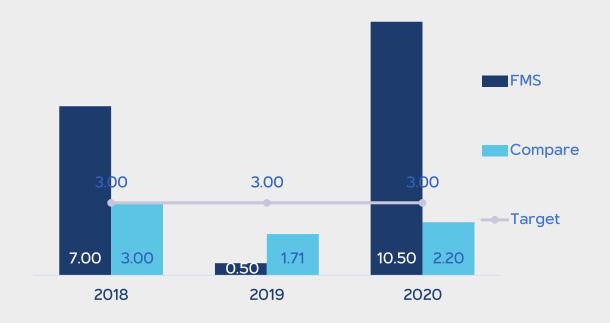
Student Research on Graduates



Master's degree



Doctoral degree





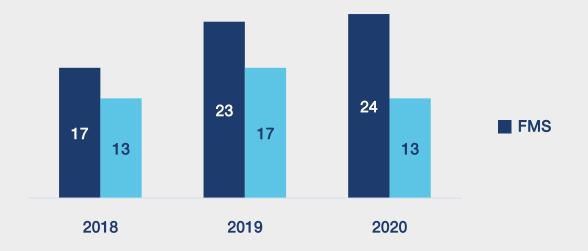
Research and Academic Service Results



Office of the Civil Service Commission (OCSC)

26 23 29 EMS 2018 2019 2020

Number of Academic service projects





Percentage of students who graduated on time





